

How to Email Your Order to Janoshik

1 . **Include General Information:** Your email should always include the following:

- **COUNTRY:**
Specify the country of origin for your shipment.

- **PAYMENT:**
Please, choose one:
 - Bank transfer in USD, CAD, AUD, GBP, EUR or CZK
 - Bitcoin
 - Card payment (great rates, requires registration at Wise.com)
 - Bank transfer, more currencies (great value, Wise.com)

- **CLIENT NAME:**
Please, let us know the client name to be listed on your reports:
 - **Default:** your email
 - Anonymous
 - custom name (note: custom names may be subject to approval)
 - multiple separate client names (see pricing, "Additional Report").

For changes after package receipt see pricing, "Sample Header Change."

2. **Sample Details:** Please provide details about your samples in the following format:
Required:

- **TEST:** Specify the analysis name from [Janoshik's Pricing Page](#). If it's not listed, let us know as much information about what you'd like to have tested and about the sample, as possible.

- **FORM:** Indicate the form of the sample (e.g., powder, oil, pill, capsule, peptide raw powder, peptide lyophilized vial etc.).

Recommended:

- **NAME:**
 - **Default:** label on the sample if available (eg. "1," "A005" or "Vitamin C 5 mg"), if not available "Unnamed sample".
 - custom name (note: custom names may be subject to approval)

We strongly advise you to provide the sample name in the email, even if the sample name is on the sample label.

For changes after package receipt see pricing, "Sample Header Change."

- **MANUFACTURER:**
 - **Default:** label on the sample (eg. "Pfizer"), if not available "Unknown".
 - Custom (note: custom manufacturer may be subject to approval)

We advise you to provide the manufacturer in the email, even if it is on the label.
For changes after package receipt see pricing, "Sample Header Change."

- **BATCH:**
 - **Default:** label on the sample (eg. "F005B"), if not available "Unknown".
 - Custom (note: custom batch may be subject to approval)

We advise you to provide the batch in the email, even if it is on the label.
For changes after package receipt see pricing, "Sample Header Change."

3. Examples

- Simple order format:
 - COUNTRY: USA
 - PAYMENT: BITCOIN
 - CLIENT: Anonymous
 - SAMPLES: TEST 10x Common AAS Screening Quantitative, 10 ml oil
- Recommended order format:
 - COUNTRY: USA
 - PAYMENT: BITCOIN
 - CLIENT NAME: Thin Cat Lounge
 - SAMPLE 1 [Green Top Vial]:
 - NAME: BPC-157 5 mg
 - MANUFACTURER: CatPharmaceuticals
 - BATCH: 001
 - TEST: BPC-157
 - FORM: 2 ml peptide vial with lyophilizate
 - SAMPLE 2 [Red Top Vial]:
 - NAME: TB-500 5 mg
 - MANUFACTURER: CatPharmaceuticals
 - BATCH: 001
 - TEST: TB-500
 - FORM: 2 ml peptide vial with lyophilizate

Etc.

Additional Notes

- **Quotes & Details:** Once your email is received, Janoshik will provide a quote and any necessary additional details.
- **Custom Names and Details:** Be aware that if there's any doubt about custom names or details you provide, Janoshik might not approve them.
- **Changes after package receipt:** Please, mind that any changes after package receipt are charged for and may not be accepted. No changes more than 14 days after the report issue will be accepted.

This guide should help you organise your email to Janoshik in a clear and concise manner and let us provide you with a seamless experience.